

Global Knowledge[®]

Confident trade compliance through complete information

Staying compliant while trading across borders can be a daunting challenge. Staying up to date with the ever-changing regulatory landscape, including product classifications, free trade agreements (FTAs), duties and taxes impacting landed costs, sanctions regimes, and restricted party lists, requires continuous effort to ensure that your shipments are not adversely impacted. At the same time, penalties for non-compliance are increasing rapidly. E2open's Global Knowledge powers our Global Trade application suite and provides the world's most comprehensive, accurate and latest trade data to stay compliant, reduce trade risks and lower product costs.

Companies must manage a tremendous amount of information to comply with global trade regulations. This information — called trade content — constantly changes, and ranges from the customs tariffs used to classify goods, to the duty rates needed to calculate landed costs, to the controls that determine whether a company can legally complete a transaction. Unfortunately, collecting, cleansing and publishing trade content is complicated

by the number of countries and government agencies involved, differences in trade regimes, a wide variety of formats and rapidly changing regulations.

E2open Global Knowledge offers the industry's most comprehensive database of government regulations and international business rules, tightly integrated within a full suite of applications that help streamline and automate global trade. Business leaders can confidently import and export goods while ensuring that their transactions are fast, smooth, fully compliant and optimized for cost. Through up-to-date and complete trade content, companies move from mere process automation to full intelligent decision automation with minimal human intervention.

Key features

- Consolidates compliance data for jurisdictions across the globe, including more than 230 countries, territories and islands
- Provides access to more than 900 restricted party lists, including the 50% list, politically exposed persons (PEP) list, State Owned Companies list, and Adverse Media list from our data partners like Kharon, Acuris, Dow Jones, and BvD
- Comprises complete customs tariff schedules and nomenclatures, including advanced rulings and WCO Explanatory Notes
- Displays estimated landed costs, including duties and taxes
- Captures import and export regulations, including sanctions and embargoes
- Includes the rules of origin of over 200 free trade agreements
- Follows a certified ISO 9001:2015 daily content update process

Key benefits

- Enables instant, automatic compliance with all applicable trade regulations worldwide
- Prevents fines, penalties and brand damage by identifying illegal transactions with banned entities
- Assists with accurate product classification for accelerated border clearance and agility
- Provides visibility into accurate total landed cost calculations before import
- Lowers product costs by identifying duty savings potential in free trade agreements
- Minimizes delays and boosts time-to-market by identifying licensing requirements early on
- Provides assurance that every regulatory change is included in the decision-making process

Accurate, comprehensive global trade content

E2open Global Knowledge dramatically reduces the risk of non-compliance by providing exhaustive, up-to-date trade content for cross-border transactions.

Rapid product classifications based on trustworthy customs tariff information

Companies can access entire customs tariff schedules and nomenclatures from more than 230 countries, territories and islands through a single platform. All the necessary data to classify goods is provided, including tariff codes and associated section and chapter notes, General Rules of Interpretation, footnotes, appendices, binding rulings and World Customs Organization (WCO) Explanatory Notes.

Global duty and tax data for accurate landed cost calculations

E2open Global Knowledge includes all applicable duty rates and taxes, such as most-favored-nation (MFN), preferential and anti-dumping duty rates. The database also contains rates for general states tax (GST), which is also called value-added tax (VAT), plus fees and surcharges imposed by each country and, where applicable, each region. When integrated with e2open's Import Management application, companies can predict how these factors will affect their total landed costs and build automation into their decision-making.

Comprehensive restricted party lists for enhanced compliance

Authorities issue strict guidelines prohibiting companies from transacting with certain entities and persons, with severe penalties for violations. E2open Global Knowledge contains more than 900 restricted party lists, including politically exposed persons (PEP) and embassy lists. Through an established relationship with data partners like Kharon, Acuris, Dow Jones and BvD, screening for 50% list, enhanced PEP list, State Owned Companies list and adverse media list can be integrated for more detailed risk evaluation. When combined with e2open's Export Management application, companies can minimize compliance risks by screening for restricted parties based on the most accurate, thorough and current information.

Regulatory controls and required trade documents

With a thorough understanding of which licenses are required for their goods and what information they must submit to authorities, business leaders eliminate the primary cause of border delays, thereby improving time-to-market. E2open Global Knowledge provides a comprehensive understanding of import and export regulations and required licenses and permits. Users also get access to an extensive repository of sample commercial, government, and transport documents as well as official templates of country-specific forms.

Trade agreement rules of origin to lower product costs

The application includes rules of origin — and their technical eligibility criteria — for over 240 trade agreements worldwide. When used in conjunction with e2open's Duty Management application, business leaders achieve the lowest total product costs and ensure compliance by automatically qualifying all applicable goods for coverage under eligible agreements.

In-house expertise and reliable processes

The trade content in e2open Global Knowledge is maintained in-house by dedicated, multilingual professionals. They gather, translate, interpret, update and track country-specific trade regulations daily using a 19-step, ISO 9001:2015-certified process to ensure that companies receive the most accurate global trade information in near real time.



End-to-end supply chain management platform

Once an organization implements any e2open platform application, it is easy to add more capabilities in the future for better visibility, coordination and control over the end-to-end supply chain. The e2open platform creates a digital representation of the internal — and optionally external — network, connects internal ERP and financial systems using SAP® and Oracle® certified adapters for timely data feeds, and normalizes and cleanses the data to make it decision-grade. Using machine-learning enabled algorithms and supply chain management applications, the platform processes the data and provides bi-directional, closed-loop communications back to ERP systems for execution. This facilitates the evolution of supply chain processes towards true convergence of end-to-end planning and execution.

By accessing the world's most comprehensive database of trade regulations, companies can ensure compliance, improve margins and reduce overhead. Integration with intelligent applications streamlines and automates all their global trade.

About e2open

E2open is the connected supply chain software platform that enables the world's largest companies to transform the way they make, move, and sell goods and services. With the broadest cloud-native global platform purpose-built for modern supply chains, e2open connects more than 400,000 manufacturing, logistics, channel, and distribution partners as one multi-enterprise network tracking over 12 billion transactions annually. Our SaaS platform anticipates disruptions and opportunities to help companies improve efficiency, reduce waste, and operate sustainably. Moving as one.™ Learn More: www.e2open.com.

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